

Press release

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Basic information

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Department of: Public Health

Main supervisor: Bo Christensen

Title of dissertation: Evaluating the feasibility of the emergency access button in the out-of-hours services in Denmark

Date for defence: 4 September 2019 at (time of day): 2.15 p.m. Place: Eduard Biermann Auditoriet, Søauditorierne, Aarhus Universitet, Bartholins Allé 3, 8000 Aarhus C.

Press release (Danish)

Nyt ph.d.-projekt fører til indførelse af akutknop til lægevagten

Ventetiden i telefonen hos lægevagten kan være lang, og det kan potentielt føre til livstruende situationer. I sidste halvdel af 2017 testede Lægevagten i Region Midtjylland og Akuttefonen 1813 i Region Hovedstaden en akutknop, der lod borgere springe telefonkøen over, hvis opkaldet drejede sig om et sundhedsproblem, der krævede hurtig hjælp. Kun 3 pct. valgte at benytte akutknappen, og disse borgere var også de mest syge. Region Hovedstadens Akutberedskab har nu gjort akutknappen permanent. Akutknappen, som kan være med til at sikre, at de borgere, der har brug for hurtigst hjælp også kommer først til, er en del af et nyt ph.d.-projekt fra Aarhus Universitet, Health. Projektet er gennemført af Jonas Boysen Ebert Fynboe, der forsvare det onsdag d. 4. september 2019.

Forsvaret af ph.d.-projektet er offentligt og finder sted den 4. september 2019 i Eduard Biermann Auditoriet, Søauditorierne, Aarhus Universitet, Bartholins Allé 3, 8000 Aarhus C. Titlen på projektet er "Evaluating the feasibility of the emergency access button in the out-of-hours services in Denmark". Yderligere oplysninger: Ph.d.-studerende Jonas Boysen Ebert Fynboe, e-mail: jonasebert@ph.au.dk, tlf. 2530 9292.

Bedømmelseskomité:

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Press release (English)

New PhD project leads to emergency access button for the out-of-hours health services

The waiting time at the out-of-hours medical telephone services can sometimes be long, which may lead to life-threatening situations. At the end of 2017, the out-of-hours services in the Central Denmark Region (Lægevagten) and the Capital Region of Denmark (1813) tested an emergency access

button, which allowed callers to jump the telephone waiting line if they perceived their health problem to require immediate healthcare. Only 3 percent chose to press the button, and the ones who did were also the most severely ill callers. The Capital Region of Denmark has now implemented the emergency access button as a permanent option. The emergency access button, which helps ensure that the most severely ill citizens are triaged first, forms part of a new PhD project at Aarhus Universitet, Health. The project was carried out by Jonas Boysen Ebert Fynboe, who will be defending his dissertation on Wednesday 4 September 2019 at 2 p.m.

The defence is public and will take place on 4 September 2019 at the Eduard Biermann Auditorium, Lakeside Lecture Theatre, Bartholins Allé 3, Aarhus University, Aarhus, Denmark. The title of the project is "Evaluating the feasibility of the emergency access button in the out-of-hours services in Denmark". For more information, please contact PhD student Jonas Boysen Ebert Fynboe, email: jonasebert@ph.au.dk, phone +45 2530 9292.

Assessment committee:

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